

Elf is a real multitasker of Christmas!

What's it like?

As an elf you are a guide, an entertainer, a magical creature as well as a representative of Lapland Safaris. Elves guide their groups by bus to and from the airport, to activity venues and to safaris. Elves tell the customers all the important information to make their holiday an non-forgettable experience. Elves make sure guests know where they're going, what they are supposed to do there and keep to the timetable. Elf's work is independent even though there might be several other workers in the same venue.

As well as responsible, elves are silly! They are Santa's little helpers and make sure that everybody enjoys themselves. Elves tell stories and know secrets about Father Christmas. They are everywhere: at the tobogganing hill, at reindeer farm and at Santa's cabin. They play snowball fight and make tricks. Elves are children's best friends!

What to expect?

In December there are those days when the gentle snow falls, and kids draw you pictures and everybody is eager to meet Santa. Then there are those days when the temperatures fall to minus twenty and it is very cold. As an elf the main responsibility is to keep customers warm and happy to the best of your elfonality.

An elf is a jolly good people person who loves entertaining and enjoys being around children. An elf is able to throw himself into different situations and loves singing carols and playing games with kids and other elves. The elves have good group leadership skills. They know how deal with cold temperatures and guests. As an elf there will be tricky situations and thus it is very important to be able to keep your self cool and improvise. Proficient skill of English language is required.

How does it work?

In the beginning every new elf gets an elf training. In the training you learn important elfing skills such as talking (and singing) to the microphone, guiding and customer service. Performance skills are essential to an elf as well as group leadership skills and local knowledge. First aid and the knowledge about cold protection are also really important above the Arctic circle.

Elfing season is short but the more intensive. The days vary and can be anything from really long to moderately light. There is plenty of time to socialize with your fellow elves and organize get togethers. Also the possibility to do outdoor activities is just around the Christmas tree! Lifelong friendships have started here and many elves has returned in the next year to re-experience the magic of Christmas.

Elves work from the end of November until the end of December. The tasks vary from destination to destination. Lapland Safaris is a non-smoking workplace.

Below you will find an example of a working day of a bus Elf taking care of a day charter group:

08:00 The given starting hour of the work shift – the Elf comes to work

08:00 The supervisor goes through the essential things regarding the customers and the schedule and gives out the material (maps, info sheets and so on)

09:00 Packing the material, wearing the Elf clothes, going to the airport by bus

10:00 Arrival of the customers. The Elf is at the bus, welcoming and counting the customers. Once the bus is full, it starts heading to the clothing venue.

10:30 Giving the clothing to customers, helping to cloth the children. After that, leading the

customers back to the bus and heading to the activity area.

11:00-15:30 Working as an activity instructor. For example: looking after the fireplace and pouring hot juice, looking after the toboggan hill, running the mini ski doo activity, entertaining people in the queues, and so on.

16:00 Leading the customers back to the bus and heading to the airport (via the clothing venue)

17:00 Back to the office, going through the day with the supervisor

18:00 Returning the materials and the clothing and finishing the day

