

Back to basics – the importance to keep warm in the arctic conditions.

What it's like?

Clothing team members are there to serve customers when it's time to hand out clothes. They estimate which overall size each customer needs, they give gloves, hats, scarves, balaclavas, helmets and the right shoe size. They tell to the customers what to wear and why. They need to have knowledge about the clothing and the materials and to be able to advise the customer on layered clothing and how to stay warm. They can also tell if the customer's own clothes are suitable for the arctic weather conditions.

What to expect?

A big amount of clothing are handed out and returned every day. During one day, there may be 2500 customers who need the whole set of clothing. Usually customers return the clothing on the same day when they get them. The work with such amounts of people and clothes can be hectic at times and at other times there is plenty of time to chat with your workmates while working on a slower pace. The team members are required to work hard and efficiently for the common goal – a warm and happy customer.

If you love organizing, this is the place for you! A member of a clothing team is an independent, efficient and pedant team player who has a driving license. The work is quite physical and hours can be long so stamina is needed. Clothing team members are able to give short instructions to customers in English.

How does it work?

There is not specific training to the clothing work but you will learn as you go. In the morning, the clothes that have been drying overnight need to be returned on their right places. The clothing venue might need to be vacuumed, the toilets and the common space need to be checked. Then it's time to hand out the clothing. This can take a while if the group is large, for example with day charters. When the day is done or after the clothing of a big group, the shelves need to be filled up again, the venue needs to be cleaned and clothing bags need to be prepared for a next group.

The work starts around mid-November and ends after the first week of January, when all the Christmas charters have finished. The most enthusiastic persons who would like to work more may have the opportunity to work throughout the whole season, until the end of March.

The example day of a clothing team member:

08:00 Work starts

08:00 Cleaning the clothing venue, putting dry clothing back on the shelves, checking the clothing program for the day

09:00 First customers come to pick up clothes

12:00 Clothings of the morning are done

Break

13:00 The first safaris come back and the next ones leave

16:00 The last safaris come back. Tidying up the clothing venue for the evening and for the next day's safaris.

Hanging the wet clothes to dry

17:00 Work ends

