

What is expected from a clothing team member?

A member of a clothing team is an independent, calm and pedant team player who has a driving license. They are able to give short instructions to customers in English (language skills are advantageous).

Good clothing makes a good safari

Lapland Safaris' customers use safari clothing. During one day, there may be 2500 customers who need the whole set of clothing: overall, gloves, woolen hat, scarf, balaclava, shoes, woolen socks and a helmet. Usually customers return the clothing on the same day when they get them. A big amount of clothing are handed out and returned every day.

The job includes cleaning the clothing venue

In the morning, the clothes that have been drying overnight need to be returned on their right places. The clothing venue might need to be vacuumed and swept when the floor is empty of the dry clothes. The toilets and the common space needs to be checked. When the day is over or after the clothing of a big group, the shelves need to be filled up again, the venue needs to be cleaned and clothing sacks need to be prepared for a next group, for example.

Customer service

Clothing team members are there to serve customers when it's time to give clothes. They estimate which overall size each customer needs, they give gloves, hats, scarves, balaclavas, helmets and the right shoe size, and they tell to the customers what to wear and why. They need to have knowledge about the clothing and the materials and to be able to advise the customer on layered clothing and on how to stay warm. They can also tell if the customer's own clothes are suitable for the lappish weather conditions.

The work starts around mid-November and ends after the first week of January, when all the Christmas charters have finished. The most enthusiastic persons who would like to work more may have the opportunity to work throughout the whole season, until the end of April.

Day of a clothing team member (example 1):

08:00	Work starts
08:00	Cleaning the clothing venue, putting dry clothing back on the shelves, checking the clothing program for the day
09:00	First customers come to pick up clothes
12:00	Clothings of the morning are done Break
13:00	The first safaris come back and the next ones leave
16:00	The last safaris come back. Tidying up the clothing venue for the evening and for the next day's safaris. Hanging the wet clothes to dry
17:00	Work ends

Day of a clothing team member (example 2)

11:30	Work starts, checking the clothing program for the day
12:00	Arriving to the clothing venue (eg. ice-hockey arena)
12:00	Tidying up the clothing venue, putting dry clothes back on the shelves (Lunch) break
13:30	Picking up returned clothing sacks by car from hotels
15:00	Unpacking the returned clothing sacks, going through the clothing, hanging the wet clothes to dry
19:00	Break
20:00	Picking up returned clothing sacks, unpacking them
22:00	Tidying up the clothing venue for the next day
22:30	Work ends